

## **AdvoCATS Privacy Policy**

AdvoCATSeastmids is a wholly voluntary organisation, dedicated to helping landlords and tenants where there are issues relating to pet ownership in rented properties. Your privacy is extremely important to us, and we will only use the information that you provide lawfully.

This Privacy Policy, together with the Terms & Conditions posted on our website, sets forth the general rules & policies governing your use of our website. It may be updated at any time at our discretion, so please check it regularly.

Should you have any queries about our Privacy Policy, please contact us at : AdvoCATSeastmids, 45 Walton Street, Long Eaton NG10 1PB, or email [advocatsem@gmail.com](mailto:advocatsem@gmail.com).

***When you provide us with your personal information you are agreeing to this policy and consenting to our collection and use of that information as set out in this policy.***

### **How information is collected**

There are a number of ways we may collect your personal information, such as :

- Enquiries about our service via our website or by email/telephone
- Proceeding with our service by completing our Tenant or Landlord Agreement forms
- Enquiries about becoming an AdvoCAT volunteer
- Enquiries about featuring in the Vets, Rescues & Corporate Friends pages (see separate section covering website links)
- Making a donation
- Commenting on our social media
- Through cookies used on this website – please see our cookies statement

## **What information is collected & why**

Any personal information we collect may include :

- Name, address, telephone number and email address (includes details from social media accounts)
- Data collected via cookies & your IP address
- Details of any correspondence
- Details entered on our website

Information is collected for various reasons, including :

- Responding to a request for our service & contacting you accordingly
- Acknowledging/processing your donation
- Communication with AdvoCATS volunteers
- Detecting & prevention of any fraudulent activity on our website

Occasionally there may be instances where we may be obliged to share your information, for example :

- By court order, law enforcement agency or similar pursuing an investigation
- If deemed necessary to protect or defend our rights or the personal safety of our volunteers

***AdvoCATS will never swap or sell your personal information. When dealing with your details we will always comply with the current UK data protection law and any other applicable legislation.***

## **Links to external sites**

Our website contains links to various third party websites via our Donations, Corporate Friends, Rescues & Vets pages. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy and terms and conditions of every site you visit.

We have no control over, and assume no responsibility for the content, privacy policies or practices of any third party sites, products or services.

## **Website content**

All website content is provided & updated to the best of our knowledge.

Information from this site may be printed for your own information but you may not sell it, reproduce it on the internet, distribute it, alter it, or reprint it in any publication without permission from AdvoCATSeastmids, 45 Walton Street, Long Eaton NG10 1PB, or email [advocatsem@gmail.com](mailto:advocatsem@gmail.com)